

### **Qatar Cool Receives ISO 9001:2008 Certification**

Qatar District Cooling Company, also known as Qatar Cool, a major district cooling company in the region was recently certified by the International Standards Organization (ISO) for the quality management system (ISO 9001:2008) from the British Standards Institution (BSI) in Qatar.

The standard is based on a number of quality management principles including a strong customer focus, the motivation and implication of top management, the process approach and continual improvement. Using ISO 9001:2008 has helped Qatar Cool ensure that customers get consistent, good quality services, which in turn brings many business benefits to the company.

Yasser Salah Al-Jaidah, Chief Executive Officer at Qatar Cool comments on the occasion: “receiving the ISO 9001:2008 certification is a great milestone. We invested a great deal of effort in perfecting our internal processes to be able to offer the best value in all our dealings with different stakeholders. The certification is yet another testament to our commitment to quality in everything we do”.

It is also worth mentioning that the ISO 9001 certification is a continuous process that requires commitment from certified entities in order to maintain their certification status. Strict measurement and auditing criteria are put in place by ISO to ensure that all certified companies adhere to the quality standards set forth by the organization. As such, each certified entity is required to renew its status through a yearly ISO audit.

Omar Rashid, General Manager at the British Standards Institution (BSI) elaborates: “I applaud Qatar Cool for leading by example. Their commitment to achieve compliance with this international standard is a great milestone for the company. Standards drive learning, which, in turn, fuel creativity and allow for benchmarking and comparison. Being part of the ISO society is an assurance to all stakeholders of Qatar Cool’s commitment to pursuing operational excellence at all levels”.